

Online Giving F.A.Q.

Can I schedule recurring donations?

Yes, you can specify whether you want your contribution made one time, weekly, twice per month, monthly, quarterly, or yearly. You can set up as many schedules as you would like, so it is possible to give a monthly gift as well as a weekly one. ** When you schedule a recurring donation, a small validation amount(.10 - .30 cents) will pend on your account BUT WILL NOT be charged or post to your account. It is only for validation purposes. Give it 2-3 days to disappear.

Will I still receive a contribution statement?

Yes, we will mail your year-end giving statement directly to your home address.

What if need to change my contribution?

You can view, edit, or delete a scheduled contribution at anytime, including the credit card, date, frequency and amount as long as you created an account on the giving page.

Is online giving secure?

We've taken steps to ensure that the giving process is safe and secure from beginning to end. We take security very seriously. All information is encrypted with 256 bit SSL encryption. SSL is an acronym for "Secure Socket Layer", a security protocol that provides communications privacy over the internet. It is the same technology used by banks and e-commerce companies such as Amazon.com to keep your information safe and secure during transactions.

What are the costs of online giving when I use this method to give to the church?

There is a small percentage fee paid by the church for using these services, so please keep this in mind as you give. Giving via eCheck is the best method of online giving, as the fees are the smallest. Please consider scheduling any recurring payments with an eCheck.

Please see the below diagram to assist you in determining your 9 digit bank routing number, as well as your bank account number when processing your Online Giving payment with eCheck.



Who is the church's online giving provider?

The church uses [Simple Give](#) as its online giving provider.

Who do I talk to if I have more questions?

Contact Nate Schломann with any questions at 804-831-8312 or nate@villagemidlothian.org.