

## **Trinity Baptist Church Online Giving FAQs**

### **Is it safe to give online?**

*Yes. In many ways giving online is safer than writing a check because an electronic gift cannot be lost or stolen. It has an extremely high rate of accuracy and is easier for the church accounting office to process.*

### **How much does online giving cost?**

*It costs you nothing and saves you time. The fee to the church is nominal.*

### **What is the advantage of giving online?**

*It saves time! It saves work! It simplifies your life! You can avoid the hassle of writing and remembering checks! It can also help your consistency and faithfulness in giving.*

### **What types of accounts can I give from?**

*You can give online from your checking or savings account, or using a debit card/ credit card.*

*Note: TBC believes and teaches that living debt free is a worthy goal for all Christians. We offer online giving only as a convenience and not as a way to circumvent sound biblical money management principles or in any way to incur debt. Therefore, TBC discourages online giving which leads to personal indebtedness. We ask that you use a credit card only if your balance is paid in full each month. TBC offers Financial Peace University (visit the FPU page on TBC's website for more information) to help strengthen your stewardship and find financial freedom.*

### **How will I know that I set up my gift correctly?**

*Immediately after submitting your contribution, you will receive an e-mail verifying your contribution.*

### **How is my online giving automatically deducted from my account?**

*Once you authorize the bank account transfer, your specified contribution is electronically transferred directly from your checking or savings account to the church's account. Options include a one-time, weekly, or monthly transaction.*

### **When will my contribution be deducted from my account?**

*On the dates specified on your authorization form. You never have to worry about forgetting a contribution or mailing it in on time.*

### **Why do you need my birthday?**

*This information guarantees that your online account information is secure and connects your contribution to your profile in our church's management system, TouchPoint.*

### **Should I create an account when submitting my contribution?**

*Creating an account allows you to establish a username and password for quicker and easier access to online giving. This will also allow you to access your profile and contribution information in our church's management system, TouchPoint. Once you've provided the information asked for and submitted the form, you'll receive a new user welcome email with further instructions on setting up your password and accessing your profile information.*

### **If I do not write checks, how do I keep my checkbook balance straight?**

*Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date.*

### **Without a canceled check, how can I document my contribution?**

*Your bank statement gives you an itemized list of electronic transfers. It is your proof of contribution. The church will also record your gift and provide you with a record of your contributions for your tax records.*

### **What if I change bank accounts or debit card/credit card?**

*You can update your profile and banking information at any time.*  
**What if I try online giving and don't like it?**

*You can cancel your authorization by notifying us any time.*

**I have additional questions about online giving that have not been addressed.  
Who can I talk to?**

*For any questions, concerns, or comments about online giving, please contact Kim Randolph at 256-355-4801 or [kim@tbctrinity.org](mailto:kim@tbctrinity.org).*