



Sunset
Presbyterian Church



connect.



experience.



serve.



mentor.

we care about you and your spiritual journey

INVITATION TO OBSERVE

Anyone who is considering finding a way to serve at Helping Hands is welcome to arrange to visit to observe. Contact the Helping Hands Volunteer Coordinator or church office to arrange a time to observe during one of the times Helping Hands has volunteers at work. Helping Hand leaders can arrange to meet you to answer any questions.

VOLUNTEER APPLICATION

All volunteers will need to complete a Helping Hands Volunteer Application, prior to serving. The Confidentiality and Non-Discrimination Agreement are required for all persons serving at times when food assistance clients will be in the Community Center. It is not necessary for volunteers working food drives, or bin unloading, or for those making food pick-ups and deliveries to the center to complete the Confidentiality and Non-Discrimination Agreement. Volunteers driving for the HH service may be required to participate in the SPC Transportation policy.

VOLUNTEER ORIENTATION

Volunteer orientation and training sessions will be held on a regular basis for those persons interested in serving with Helping Hands. These sessions will be required for all new volunteers to obtain a better understanding of the ministry.

EXPECTATIONS OF ALL VOLUNTEERS

Volunteers are reminded that HELPING HANDS is a ministry of Sunset Presbyterian Church; Private agendas not consistent with the goals and mission of SPC Helping Hands are not permissible. Soliciting any Helping Hands client with respect to any private business venture is not permitted at any time. The clients of Helping Hands are to be treated with respect and dignity at all times. We strive to have them see the love of Christ whenever they visit the Helping Hands Community Center.

VOLUNTEER'S AS CLIENTS

Volunteers who are in need of food or clothing may be a client of the Pantry and/or Clothing Closet, following the same qualification guidelines as non-volunteering clients. Volunteer Clients may shop after their normal volunteer shift is completed, quantities in both the Food Pantry and Clothing Closet would follow the same guidelines as non-volunteer clients. Volunteer Clients shopping in the Food Pantry should be assisted by either a Leadership Team Member or another volunteer who regularly serves as a Food Pantry Shopping Assistant. Volunteer Clients should register for Food Pantry Shopping, either as a SPC pastoral referral or Care to Share Client, each time they shop.

TIME OF COMMITMENT

Helping Hands is a weekly ministry serving the community and is open weekly through the year, closing only between Christmas and New Years Day. Days and times of volunteering will depend on what type of activity is selected. There are weekly, as well as monthly involvements available. You can volunteer for periods of the year. Volunteers are expected to arrive on time ready to serve.



Sunset
Presbyterian Church



we care about you and your spiritual journey

COMMUNICATION

The services provided by Helping Hands work best when volunteers communicate their availability or absences in advance to HH leadership team.

CONFIDENTIALITY / NON-DISCRIMINATION AGREEMENT

All volunteers coming into contact with HH clients and serving on a regular basis are required to sign an agreement required by the Oregon Food Bank which is designed to protect the privacy and dignity of the people we serve and to ensure that volunteers have been instructed in basic civil rights regarding non-discrimination.

NAME TAGS

Volunteers working with people we serve wear a name tag with their first name on it. This identifies the volunteer to the public and helps create a friendly atmosphere for everyone.

OPPORTUNITIES FOR EDUCATION ABOUT HUNGER ISSUES

Sunset's Helping Hands is an authorized emergency food agency of the Oregon Food Bank. The Oregon Food Bank sponsors meetings to educate volunteers about the various issues of hunger in Washington County. These are opportunities to learn more about poverty and how to help meet needs. Volunteers are encouraged to attend.