

Faith Covenant Church Frequently Asked Questions (FAQs) Online Offering

Below are answers to some frequently asked questions about our new online offering system.

Q: Can I set up a recurring offering?

A: Yes! After selecting the fund toward which you want to give, you will be given the option of making a one-time offering or to set up a recurring offering. Once you enter an amount, the system will ask you how often you want to make your offering.

Q: What payment options do I have for making my offering?

A: You can make your offering via credit or debit card, or you can set up a direct withdrawal from your bank account. Be sure to have your bank's routing and account numbers if you choose the bank account option. Your financial information is safe and secure via the online donation form. We will never share any of your information with anyone.

Q: Can I create an account that stores my information for future donations?

A: Yes! At the end of your donation, the form will ask if you would like to create an account. You are not required to set up an account.

Q: Will I get a receipt for my offering?

A: Yes! If you enter your email address under the Contact Information, you will be sent an automated email receipt for tax purposes. You will still receive a final accounting of all offerings made in the prior year from the church office after the first of the year.

Q: Can I still give on Sunday mornings?

A: Yes! The Online Offering is another option for you to make your offering, but you can still give on Sunday mornings when the plate is passed.

Q: How often can I make an online offering?

A: You can make an online offering as often as you would like.