



NUMBER	• 00102012
DATE	• 01 January 2012
SUBJECT	• Machine HMI PC
SERIAL NUMBERS	• ALL MACHINES WITH WINDOWS 3.1

## FINAL NOTICE

### MACHINE AFFECTED

Any Laempe CoreCenter™ or Laempe Core Machines **running desk top style computers with Windows 3.11** for the operator HMI (interface).

The computers required to operate with Windows 3.11 are no longer manufactured and the availability of replacements is scarce. As a result **we will no longer be able to support the older computers and software**. We will continue to supply and support computers with Windows 3.11 operating systems for the calendar year 2012, after that we will no longer be able to support these systems.

### SOLUTION

**For the past several years we have repeatedly alerted our customers that Windows 3.11 systems are obsolete. As you are aware at your home or office, these systems are non-existent. However, a replacement is available.** We have available an updated replacement PC system using a **Siemens touch panel PC running on Windows XP and Visual Basic**. Each replacement PC is prepared and programmed for your particular machine so this is not an “off-the-shelf” upgrade. **The lead time for a PC upgrade can be as long as 12 to 15 weeks**, don’t wait until you have a machine down situation to respond to this notice. We will issue quotation for the PC update upon request. Please call for information and quote. Installation time for the touch panel PC systems typically takes one day and very little training needed for the operators.

*If your machine is still operating with a Windows 3.11 PC and a B&R PLC please contact us as soon as possible for information regarding your control system.*

**Not sure what type HMI PC you have?** Call us. If there are any questions regarding this notification or if we can be of any assistance please contact our office at 205 655 2121. Or email us at [Max@LaempeNA.com](mailto:Max@LaempeNA.com)

Professional factory service is only a phone call away...

**Max Lee**

**TEAM LEADER | TECHNICAL SUPPORT**  
**[MAX@LAEMPENA.COM](mailto:MAX@LAEMPENA.COM) | (205) 655-2121**



**The HardCore...people**  
[email@Laempereich.com](mailto:email@Laempereich.com) | 205.655.2121