

How Do My Donors Update Their Card Information Saved Within Text Giving?

If one of your Text Giving donors has an updated card number or a new expiration date for their current card, they can easily remove their saved card information from and add new card information to the Text Giving service.

To do this, the donor will need to text the word **reset** to the Text Giving number established for your giving account. The donor will receive a message confirming that the saved card information has been removed.

To input and save their new card information, the donor will need to go through the Text Giving registration as they did with their first text donation.

