

Friday, September 07, 2012

Dear Kevin and Lisa,

Since **Pioneer North** has assumed responsibility for our snow removal, I have never felt worried or anxious wondering if the job would be done on time and with care! As you are aware, when the Elora Rd Christian Fellowship School and the ERCF Church are *open for business* our parking lots have to be ready regardless of the weather conditions!

I can honestly say I have never had to call –never—to complain about the plowing or the tardiness in getting the job done. And complimenting the quality of your work, your customer service is simply excellent.

It may well be that *The Elora Road Christian Fellowship* is **Pioneer North's** most satisfied customer!

Sincerely,
Jim Gordon, Senior Pastor