



EMERGENCY PROCEDURE FOR A PROPANE LEAK

If you smell gas in your house workplace or around any gas equipment or appliance, follow the emergency procedure below

- 1) Put out all smoking materials and other open flames.
 - a. Do NOT operate electric switches.
 - b. Do NOT light matches.
 - c. Do NOT use your phone.
 - d. Any spark in the area where propane gas is present may ignite the gas. This could include the spark of a light switch, telephone, fan, or refrigerator motor, and even static electricity from walking across a room.
- 2) IMMEDIATELY get everyone out of the building, vehicle, trailer, or area.
- 3) Close all gas tank or cylinder supply valves.
- 4) Use your neighbor's phone to call your local North Star Energy office and the fire department. Do NOT re-enter the building, vehicle, trailer, or area until a trained service professional advises it is safe to return.
- 5) Let the service person and firefighters check for escaped gas. Have them air out the area before you return.
- 6) Have the trained propane service person:
 - a. pressure check the system
 - b. repair the leak
 - c. turn on the gas
 - d. check all the gas appliances, and
 - e. relight the pilots on the appliances.
- 7) Re-enter the area only when the service person and firefighters say it is safe.

North Star Energy maintains four offices for your convenience at:

- Aberdeen - (605) 225-6383
- Selby - (605) 649-7060
- Huron - (605) 352-7327
- Britton - (605)-448-2276