EMERGENCY PROCEDURE FOR A PROPANE LEAK

If you smell gas in your house workplace or around any gas equipment or appliance, follow the emergency procedure below

1) Put out all smoking materials and other open flames.
   a. Do NOT operate electric switches.
   b. Do NOT light matches.
   c. Do NOT use your phone.
   d. Any spark in the area where propane gas is present may ignite the gas. This could include the spark of a light switch, telephone, fan, or refrigerator motor, and even static electricity from walking across a room.

2) IMMEDIATELY get everyone out of the building, vehicle, trailer, or area.

3) Close all gas tank or cylinder supply valves.

4) Use your neighbor’s phone to call your local North Star Energy office and the fire department. Do NOT re-enter the building, vehicle, trailer, or area until a trained service professional advises it is safe to return.

5) Let the service person and firefighters check for escaped gas. Have them air out the area before you return.

6) Have the trained propane service person:
   a. pressure check the system
   b. repair the leak
   c. turn on the gas
   d. check all the gas appliances, and
   e. relight the pilots on the appliances.

7) Re-enter the area only when the service person and firefighters say it is safe.

North Star Energy maintains four offices for your convenience at:

- Aberdeen - (605) 225-6383
- Selby - (605) 649-7060
- Huron - (605) 352-7327
- Britton - (605)-448-2276