



Online Giving

Easy Steps to Begin

1. On the Online Giving webpage, click on “Click here to login to our Online Giving system”
2. Login with your Web User ID, or click “Don’t have an account? [Sign Up!](#)” and complete the registration process as directed.
3. On your profile page, click “Your Giving” at the bottom.
4. Pick one of the green buttons on the right:
 - Select “Give Now” to make a quick donation.
 - Click “Schedule Giving” to set up recurring gifts.
5. Select the “Give to...” fund to which you wish to contribute. For general contribution, please select “Contribution-NACC Ministries”.
6. Enter the Amount you wish to give on the right.
7. If you are scheduling a recurring contribution, click Continue, and then enter the scheduling information on the next page. Then click Continue again.
8. Enter your choice of how to give: “Personal check” or “Credit card.”
9. Enter the check or credit card information, and click Continue.

Security is Our Priority

We understand that you may be concerned about privacy and security issues surrounding the use of the internet for giving contributions. We are using the same technology as banks which specialize in providing the best security. All of the software and security issues have been managed by our software vendor and national companies that handle financial transactions.

Your financial data is not stored on computers within the church building and is not visible to any church personnel other than accounting personnel.

We require that you use a self-selected ID and password when setting up or viewing your Online Giving records. Although this adds steps to the process, it assures that no one besides you will be able to access your account.

When you enter and view Online Giving information, you are using servers located in a secure facility behind strong security firewalls. These use a complex mathematical process, an encryption algorithm, to encode all information before it is sent and then decoded with a "key" when it is received. The transactions and security are all handled by companies that specialize in financial transactions and financial security.

Should you have specific questions about the security of your financial transactions, feel free to contact our Accounting Manager, Linda Lindsay at linda.lindsay@nacofc.org or call her at 770-399-5222, ext. 111.

Frequently Asked Questions

What are the benefits of Online Giving?

- You are taking a step of faith. When you sign up to give online you are deciding in advance to faithfully give. God always blesses that kind of faith!
- You will simplify your life. No check writing! No make up contribution confusion when you are out of town! Just record the amount in your register.
- You will be helping the church. Every person who gives through automatic giving saves the church time and money and allows us to plan ahead more efficiently.
- You can view and/or print your giving record online whenever you wish.
- You can view and/or print your giving history for the past year or more.

I click the Online Giving link and nothing happens?

When you click, a new browser window should be open. If you are using a pop-up blocker such as the Google Toolbar, Norton Security, or Pop-Up Stopper, the window will not open. Most pop-up blockers will allow you to permit pop-ups on a specific web site. In order to use the Online Giving area, you will need to allow pop-ups within nacofc.org.

Is there any charge to me from my bank to give on line?

No. Electronic funds transfers carry no bank fees.

Is my checking account information saved on church computers?

No, your financial transactions are handled by companies specializing in secured transactions. Your data is not saved on church computers and is not viewable by any church personnel except accounting personnel.

Can I use my debit card or credit card?

Yes. But we encourage you to use electronic funds transfer directly from checking accounts for two primary reasons:

- With electronic transfer, your entire gift goes to the church. When using a credit or debit card, as much as 4% of your gift would go to the credit/debit card company.
- Although many pay off their credit cards each month, many also do not. We don't want to potentially put someone in the place of going into debt and paying interest on gifts given to the church.

When I set up my login and password, why do I have to wait before I can access my records?

The wait time is for your security. Church office personnel manually verify each new enrollee with the request for access to clear your request.

How can funds be withdrawn directly from my checking account?

Only with your authorization. No one can deduct money from your account automatically unless you specifically authorize it.

Are electronic contributions risky?

No. An electronic contribution is safer than writing a check, and it can't be lost, stolen or destroyed in the mail. All Electronic Fund Transfer (EFT) transactions are governed by strict national rules and guidelines. EFTs set up for North Atlanta are handled by a national company specializing in bank transactions. Over four billion EFT transactions are processed annually in the United States.

Explain the "Contribution History" chart I see when on line in my account.

- Attributed to - Household member the contribution was assigned to
- Designation - Fund the contribution was assigned to
- Date - Date of receipt of check or date contribution withdrawn from checking account
- Account Ref - Check number or online contribution notation

If items are attributed to incorrect funds, or designation, contact the church office for a change to be made.

E-mail our Accounting Manager, linda.lindsay@nacofc.org, or call her at 770-399-5222 x111.

When would this automatic contribution be deducted from my account?

On the signup screens, you can specify whether you want your contribution made one-time, weekly, semi-monthly, monthly or as designated. Transactions may be set for any day of the week. When the date you have selected falls on a weekend or holiday, the transaction will occur on the next banking day.

Can I test this by giving one time?

Yes. You may test Online Giving by selecting "One Time" in the frequency drop down box in Step 3 of the signup process.

If I don't write checks, how do I keep my checkbook balance straight?

Your contribution is made on a pre-established day, so you can deduct it from your check record then.

What if I don't have funds in my checking account one week?

You can go into the web site at any time and change your contribution amount, change when it will be deducted from your checking account, or stop it from being deducted.

How can I keep a record of the amount I have contributed?

Your bank statement will include an itemized list of automatic gifts given from your account. We will continue to provide you with a personal giving statement for your tax records, and you can always access your giving records on www.NACofC.org.

What if I change banks or accounts or want to change the amount of my contribution?

You can change log into Online Giving and edit your contribution or bank account information any time you wish to make a change.

Who do I talk to if I have more questions or a change is needed?

E-mail linda.lindsay@nacofc.org at the church office or call her at 770-399-5222, ext. 111, and she will be happy to answer any other questions you may have.