

The annual IHCD Newsletter

The purpose of this letter is to keep our customers informed of our programs.

GOOD NEWS

You can conveniently pay your sewer bill online at

www.ihcd-in.com

1. Sewer lateral replacement

This program is designed to reduce infiltration of ground water into the sanitary sewer system by way of sub-standard home laterals that let ground water in through breaks and cracks in sewer pipe, loose joints, invasive tree roots, etc.

The program includes :

*A **FREE** televised inspection of your sewer lateral to determine if its condition is bad enough to qualify for the program.*

The IHCD Board understands the cost associated with replacing a lateral and wants to help.

HERE'S HOW

IHCD will pay for 100% of the cost for the installation of the new house sewer. The homeowner then reimburses 25% with a low \$10 monthly payment.

Infiltration has been a problem for IHCD as well as many other sewer districts. Flow studies showed us that a good percentage of the infiltration is coming from substandard home connections. Replacing a home lateral that is in poor condition benefits both YOU and IHCD.

2. Simple clear water disconnect

This program is designed to eliminate inflow of storm water and ground water to our sewers by means of sump pumps that illegally discharge into the sanitary sewer.

The program includes :

- A **FREE** televised inspection of your sewer lateral.
- IHCD pays up to \$500.00 for the disconnection of your sump pump from the sanitary sewer performed by our licensed contractor.
- A quick inspection of the sump pump to determine if it is in compliance.

Q: Is it illegal to have your sump pump hooked to the sanitary sewer?

A: Yes. Federal, State, and Local law prohibit the discharge of sump pumps into the sanitary sewer.

Q: What is the cost to you?

A: If the total cost exceeds \$500.00, you are responsible for the remainder. (Usually the total cost will not exceed \$500.00.)

Q: How does the program work?

A: Just call IHCD at 219-769-3996 or visit our website at **ihcd-in.com** for details.

Q: Why is it important to disconnect sump pumps from the sanitary sewer?

- Even during a moderate rain fall, sump pumps can overload a sewer system causing basements to flood, manholes to surcharge, etc.
- It's very costly to unnecessarily treat ground water. IHCD wants to continue to keep our sewer rates one of the **lowest in the country**.

For more information about programs, please visit our website: www.ihcd-in.com We encourage you to take advantage of these programs before they are no longer offered.

“When in doubt call us out”

If you are experiencing problems with your sewer or have any questions please do not hesitate to call us. One of our trained staff will be happy to assist you. 24/7 emergency number.

Please call 219-769-3996

Getting ground water and storm water out of the sanitary sewers will help keep our sewer rates among the lowest in the country. The IHCD Board of Directors appreciates you taking the time to read this newsletter. Have a wonderful and safe year.

Board meetings are now the 1st and 3rd Monday of every month at 6:00 p.m.

Avoid drain pain - please *don't* flush these items

We need everyone's help...

The following items should never be flushed into the sewer system:

- Disinfecting wipes, Baby wipes (even if supposedly “flushable”).
- Toilet cleaning pads.
- Mop or “Swiffer” type refills.
- Paper towels.
- Any consumer item that is not toilet paper.
- Grease, oil or fat.