

2018 March Break Camp FAQ's

What is the cost of the camp?

The cost of the camp before March 2, 2018 is \$170 per child for the entire week (a savings of \$40 if you were to pay full price). You can also choose the days your child will attend. Monday and Friday each cost \$40 per child. Tuesday costs \$40 per child. Wednesday costs \$60 per child. Thursday costs \$50 per child. Starting March 2, 2016, the week's price goes up to full price (\$210), but the daily options remain the same.

What if my child can only come to part of the camp?

If your child can only make it for 1, 2, 3, or 4 days, simply choose the days you want him/her to participate. You would then just pay for each day at the daily rate noted above (either \$30, \$40, \$50 or \$60).

Do I have to submit my application online?

No. You may submit your application over the phone. Contact Kevin Walker at 905-783-4147 to do so.

Will I be able to register from my Smartphone or Tablet?

Yes.

Will I be able to make a payment on my Smartphone or Tablet?

Yes. Payment integration is built right into the form.

Is it safe for me to pay online?

Yes. Our payment integration is through PayPal. PayPal uses the latest technology and encryption software to ensure the highest standard of safety for your important information.

Do I need to have a PayPal account in order to pay with a credit card?

No. You do not need to have an established PayPal account. You can simply enter your credit card information and submit the transaction.

Is there a benefit in using my PayPal account?

Using your PayPal account gives you the further option of being able to pay directly from your chequing or savings account (if that is how you have it set up).

What time can I drop my child(ren) off at Lisgar School in the morning?

The earliest arrival time is 8:00am. The bus will arrive promptly at 8:15am each day. Your child may board at any time between then and 8:45am. The bus will leave promptly at 9am so we can make it to our scheduled destination on time. Be sure to have your child use the washroom before you leave home. We do not have washroom facilities open to us at Lisgar School.

Does the camp provide lunch for my child?

No. Each child should bring their own (nut-free) sack lunch.

Will I receive a childcare tax receipt?

Yes. An official tax receipt will be sent out to the address we have on file. If you move, please let us know so we can get it out to you in a prompt manner. Receipts will be sent out in late December or early January.

What should I do if I am running late to pick up my child?

We ask that you make every effort to be punctual in picking up your child. However, we understand that some circumstances are not under your control. If you are unable to pick up your child between 4:00 and 4:15pm, please notify us as soon as possible. We will furnish you with a phone number to call in such a case.

Does the camp offer any extended hours?

No. Unfortunately, we are not equipped to offer extended hours.

What size t-shirt should I request for my child?

It's generally easier to fit into a larger shirt than one that is too small. So we recommend as a rule of thumb to request a shirt that is one size bigger than what he/she normally wears. This will accommodate any sudden growth by your child or any possible shrinkage in the wash. On the plus side, your child will be able to wear it for future years as well!

Some general guidelines:

4-5 Year olds – Youth Extra Small or Youth Small

6-7 Year olds – Youth Small or Youth Medium

8-9 Year olds – Youth Medium or Youth Large

10-12 Year olds – Youth Large or Adult Small

My question has not been addressed here. What should I do?

Contact Kevin Walker at 905-783-4147 or email him at kevin.walker@crossoflife.net