



Christian Life Church
SMART GIVING
 Text any AMOUNT
 to (803) 302-3032



SMART GIVING THRU TEXT IS AS EASY AS 1-2-3!

1. Text your gift amount & one of these 5 fund options to 803-302-3032.

Examples:

- \$10.00 Tithe
- \$5.00 Missions
- \$20.00 SCSL
- \$10.00 Benevolence
- \$5.00 Building

2. First time users will need to register with a credit/debit card.

3. Save this number to your phone for future giving.

***Designated giving to individuals or specific ministries will need to be done thru other giving methods

KINDRID.COM: Giving via Smart Phones Frequently Asked Questions

What Is Kindrid?

Kindrid is a non-profit organization dedicated to making giving easier. We are using Kindrid to process text donations.

Why Text Giving?

The reality of our digital world is that few people carry cash or checks. Giving by text is a service provided to make giving simple, secure, and convenient, reducing barriers to giving as the Lord leads.

How Do I Make A Donation?

1. Register your phone for text giving by sending a text message with a chosen dollar amount to 803-302-3032. You will not be charged unless you complete step 2.
2. Follow the directions texted back to you and complete the **one time** checkout form.
3. From then on, you can give at any time simply by sending a text message with the amount and fund option.

What Are Christian Life's Fund Options?

Tithe; Missions; SCSL; Benevolence; Building

Here is an example: Text **\$250 TITHE** to 803-302-3032.

If you make a donation without a fund option, it will go to the Tithe account.

Is Text Giving Secure?

Yes. All sensitive financial information is stored with bank level security. All information is encrypted and stored by our banking partner to Level 1 PCI compliant standards. Level 1 PCI compliance is a set of rules stated by credit card companies and audited by an independent third party. **Level 1 PCI is the highest possible rating.** Additionally, all transmission to our banking partner and our site is via encrypted HTTPS connection.

Is My Personal Information Sent In A Text Message?

No. We never send any personal or financial information via text message. Kindrid simply facilitates the donations. Your information is always encrypted and stored securely.

What If I Accidentally Type The Wrong Amount?

When you make a donation, you will receive a text confirmation that re-states the amount given. If you made a mistake in typing you can respond with the word "refund" **within the first 30 minutes** and your credit/debit card will not be charged. After 30 minutes you can contact Christian Life to facilitate a refund.

How Will I Know When My Credit/Debit Card Is Charged?

Anytime you are charged you receive an email and text message confirmation.

Does It Cost Me Anything?

There is no charge for you to make a donation other than standard text messaging and data rates from your cellular provider. The church pays any and all processing fees. *Donors receive 100% giving credit through Christian Life.

How Long Does It Take For Christian Life To Receive My Donation?

Like online giving, this process takes 1-3 days.

Will This Be Charged To My Phone Bill?

No. All transactions are charged to the credit/debit card you initially set up.

What Is The Phone Number I Text And Whose Is It?

The phone number you are texting is a secure number that belongs to Christian Life. It is used exclusively for this purpose.

How Will My Phone Number Be Used?

It won't be. You will only be texted to confirm your donation and for no other reason. It will never be sold, traded or given out.

Is It Case Sensitive?

No. With that, donations will work as 100 or \$100 or \$100.00 or 100.00.

How Do I "Un-Link" My Smartphone For Mobile Giving?

If you wish to close your account or change your phone number, please email support@kindrid.com.

How Do I Edit My Credit/Debit Card Or Other Information?

To edit your information, simply reply with the word "edit" and complete the form